



Service Facilities Statement

First Trenitalia West Coast Rail Limited (Avanti West
Coast)

AWC v1

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General Information

1.1 Introduction to Avanti West Coast

Avanti West Coast were awarded the West Coast Operating Contract in 2019. The West Coast runs from London to Glasgow and Avanti are responsible for the operation of 16 stations.

The franchise was awarded 8th December 2019 and First Trenitalia are the new operator.

The West Coast network consists of inter-urban passenger services connecting the north to the south.

This document is produced in accordance with directive 2012/34/EU, The Railways (Access, Management and Licensing of Railway Undertakings) Regulations 2016 and EC Implementing Regulation 2017/2177.

1.2 Service Facility Operator

Avanti West Coast Limited is the operator of passenger stations as listed in Appendix A.

1.3 Validity period and updating process

This Services Facilities Statement will be published on Network Rail's website and updated as necessary to include any significant changes.

2 Services

2.1 Station Services

In Appendix A the stations are listed with a link to the National Rail Enquiries Service (NRES) website which details all the services available at each station.

The exact services that can be used by operators at stations will need to be detailed in a Station Access Contract and agreed between Avanti West Coast and the Access Requester (AR).

3 Service Facility Description

The stations for which Avanti West Coast are Service Facility Operator are listed in Appendix A, along with a link to the NRES website, where full facility descriptions, details and maps are to be found.

4 Charges

The Access and Management Regulations provide for entitlements for access to facilities and the supply of services.

Under these regulations, Avanti West Coast may recover the costs associated with the following charges:

- Station Long Term Charge
- Depot Charges
- Qualifying Expenditure (QX)
- Facility Charges
- Property Rent

4.1 Information on Charges

Charges for station facilities are determined based on the number of vehicles calling at the station.

5 Access Conditions

5.1 Legal Requirements

Under the Railways Act 1993, applicants may only enter into a contract with a facility owner for permission to use that owner's railway facility with ORR's approval. If these contracts (and amendments to them) are not approved by ORR, where that is required by law, they are invalid.

5.2 Technical Conditions

AR will need to ensure any technical conditions required by Network Rail are met before access is requested to Avanti West Coast.

For up to date information regarding the technical characteristics of the Stations please refer to the following links:

NR sectional appendix (PDF available at the bottom of the page)

<https://www.networkrail.co.uk/industry-and-commercial/information-for-operators/national-electronic-sectional-appendix/>

Hazard directory

<https://on-trac.co.uk/nhd/>

For any local characteristics in specific circumstances please use the contact details that are within this document.

6 Capacity Allocation

6.1 Requests for access or services

In order to gain access rights to any service facilities a letter of intent will need to be sent to the facility operator at stationcontractsteam@avantiwestcoast.co.uk

6.2 Response to requests

Avanti West Coast Limited will seek to respond to all requests for access within 10 working days, in accordance with ORR's guidance on The Railways (Access, Management and Licensing of Railway Undertakings) Regulations 2016.

Appendix A – Facility descriptions

SF name	SF Type	Primary Location Code	Longitude	Latitude	Contact Email	Station Details
Rugby	Passenger station	RUG	52.3786° N	1.2508° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/RUG/details.html
Coventry	Passenger station	COV	52.4011° N	1.5136° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/COV/details.html
Birmingham International	Passenger station	BHI	52.4507° N	1.7252° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/BHI/details.html
Stafford	Passenger station	STA	52.8039° N	2.1221° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/STA/details.html
Stoke-on-Trent	Passenger station	SOT	53.0080° N	2.1805° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/SOT/details.html
Macclesfield	Passenger station	MAC	53.2593° N	2.1222° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/MAC/details.html
Stockport	Passenger station	SPT	53.4058° N	2.1624° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/SPT/details.html
Runcorn	Passenger station	RUN	53.3387° N	2.7392° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/RUN/details.html
Crewe	Passenger station	CRE	53.0896° N	2.4336° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/CRE/details.html
Warrington Bank Quay	Passenger station	WBQ	53.3861° N	2.6028° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/WBQ/details.html
Wigan North Western	Passenger station	WGN	53.5435° N	2.6331° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/WGN/details.html
Preston	Passenger station	PRE	53.7553° N	2.7072° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/PRE/details.html
Lancaster	Passenger station	LAN	54.0488° N	2.8075° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/LAN/details.html
Oxenholme	Passenger station	OXN	54.3052° N	2.7214° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/OXN/details.html
Penrith (North Lakes)	Passenger station	PEN	54.6619° N	2.7587° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/PNR/details.html
Carlisle	Passenger station	CAR	54.8906° N	2.9332° W	stationcontractsteam@avantiwestocast.co.uk	https://www.nationalrail.co.uk/stations/CAR/details.html

Appendix B – Specific Services

Specific Services		
Ticketing	Travel information display Ticketing services in passenger stations;	All Stations
Watering	Watering services	Crewe Carlisle
Welfare	Relief facilities	All Stations
Stabling	Train to Stable overnight in sidings	Crewe Carlisle Preston Stafford