



Network Rail
Freedom of Information
The Quadrant
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Milton Keynes
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[REDACTED]

7th March 2018

Dear [REDACTED],

Information request

Reference number: FOI201800187

Thank you for your request of 10th February 2018. You requested the following information:

"I am researching employment terms and conditions relating to the public sector and wondered if you could please answer the following questions relating to Network rail employees and former employees. I am not looking at travel as part of the staff members employment.

What is the cost to Network Rail of administering the free pass / privilege ticket scheme?

How many people are eligible?

How many are former employees?

How many are over 67 years of age?

Is there any cost associated with the franchised operator services?"

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA) and I can confirm that we hold some of the information you requested. For ease of reference, I will refer to each part of your request in turn.

What is the cost to Network Rail of administering the free pass / privilege ticket scheme?

I can confirm that we hold this information.

One point that we noted was that there was no timeframe to this part of your request. The information described in your request is contained within the enclosed document

called 'CURRENT 17-18 Charges.pdf', which provides the requested information for the financial year 2017-18.

How many people are eligible?

I have consulted with our human resources specialists and I can confirm that Network Rail does not hold this information. I am told that this is because the Rail Delivery Group (RDG) hold and manage information related to the whole rail staff travel scheme in question, which I understand may include information relating to non-Network Rail staff such as the employees of train operating companies and which Network Rail would not have a right of access to under the FOIA.

However, in the interests of transparency I can confirm that we are able to differentiate the information that we hold about the eligibility of Network Rail employees from the data held by RDG on the whole scheme. Our records show that there are currently 8222 active Network Rail employees eligible for the scheme.

How many are former employees?

How many are over 67 years of age?

Again, I can confirm that we have carried out searches with our business experts and I can inform you that this information is not held by Network Rail. This is because this information refers to the whole scheme data which is held and managed by the RDG.

Is there any cost associated with the franchised operator services?

I have consulted with the business and I am afraid we have had some difficulty in understanding what is meant by this part of your request. Our view is that there are a variety of possible interpretations of the information being asked for. In order for us to be able to properly carry out targeted searches with the business on your behalf I would be grateful if you could clarify whether you mean:

- a) what is the cost to the TOCs of the safeguarded travel scheme?, or
- b) is there a cost to Network Rail for TOC employees having passes?, or
- c) do Network Rail incur any administration charges for safeguarded travel?, or
- d) something else?

I am unable to progress this final part of your request without the information mentioned above, so I will close this request down until I receive your response. In

accordance with the Freedom of Information Act 2000 the 20 working days I have to respond to your request will commence when I receive your clarification.

I am sorry that we could not provide all of the information requested on this occasion; however I hope the information and explanation provided prove useful. If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely,

Catherine Leach
Senior Information Officer

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Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of FOI at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF