



Network Rail  
Freedom of Information  
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7<sup>th</sup> March 2018

Dear ,

**Information request**

**Reference number:** FOI2018/00174

Thank you for your request of 12<sup>th</sup> February 2018, in which you requested the following information:

*“Can you confirm how many Shift Station Managers are rostered at each of the 18 NWR Managed Stations? If this figure includes Station Interface Manager I would be grateful if it only covers those directly involved in supporting the Shift Station Manager duties and not those affiliated to any Station Development programmes.”*

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I can confirm that we hold the information you requested. Please see the table below that details the number of shift stations managers rostered at each of our 18 managed stations:

Station	Number of Shift Station Managers rostered
Birmingham New Street railway station	6
Bristol Temple Meads railway station	0

Cannon Street station	0
Charing Cross railway station	5
Edinburgh Waverley railway station	5
Euston railway station	5*
Glasgow Central station	5
Leeds railway station	5
Liverpool Lime Street railway station	5
Liverpool Street station	5
London Bridge station	5
London King's Cross railway station	5
London Paddington station	5
London Victoria station	7
London Waterloo station	5
Manchester Piccadilly station	5
Reading railway station	0
St Pancras railway station	5

\*For Euston there are five shift station managers on a roster and a further four people with that title that cover the control room, passenger assistance and the buggy drivers.

If you have any enquiries about this response, please contact me in the first instance at [FOI@networkrail.co.uk](mailto:FOI@networkrail.co.uk) or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Robert Malcolm  
Information Officer

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### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of FOI at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at [foi@networkrail.co.uk](mailto:foi@networkrail.co.uk). Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF